



Athletic Insurance Procedure

In the unfortunate event that your student-athlete suffers an injury, the information below is to help you navigate successfully and efficiently through the insurance claim process.

- 1) If you have been referred to another office for further evaluation, imaging, or testing, your athletic trainer will file an insurance claim with Bucknell University's athletic excess insurance carrier: AG Administrators, Inc.
- 2) The claim will be processed through your primary insurance first.
- 3) Once your primary insurance has processed the charges, AG Administrators, Inc. will begin to pick up approved excess charges.
- 4) If you receive Itemized Bills and need to forward them on to AG Administrators, Inc. to be paid, please use the information below. Account Statements and Balance Due Statements are helpful but do not contain all information AG Administrators Inc. will need to help process the claim and fulfill any payments due that are covered under either insurance policy.

*Please be aware: the full excess accident insurance policy contains a \$2,500 per injury deductible. Benefits are payable after the deductible has been fully satisfied.

Should you have specific coverage questions regarding the athletic excess insurance, please contact:

AG Administrators, Inc.
PO Box 979
Valley Forge, PA 19482

Jeffrey Stefankiewicz
Office: (610) 933-0800
Fax: (610) 933-4122
Email: jeffs@agadm.com

If you are an international student-athlete with GeoBlue as your primary insurance plan and have questions regarding coverage provided, please contact:

Mandy Olley
Bucknell Student Health Insurance
Liaison Office: (570) 577-1159
Email: ajo004@bucknell.edu

If you are a student-athlete with GeoBlue as your primary insurance plan and have questions regarding coverage provided, please contact:

Tim Cummons
Bucknell Student Health Insurance
Liaison Phone: (800) 346-4075 ext. 1452
Email: bucknell@rcmd.com

